



## **HEART OF ENGLAND STUDY PROGRAMMES**

**8th and 9th August 2019**

**REPORT SUMMARY**

## Report Section A

### Organisation Profile

#### Title Details

Organisation name	Heart of England Study Programmes
Parent company	Giocamondo S.p.A.
Owner(s)	Stefano De Angelis
Principal	Jasmine Floris
Organisation type	Limited Company
Company reference no.	08196068
Tier 4 licence no.	N/A
Date provider established	1993 (under previous ownership) / 28th June 2019 (under present ownership)

#### Contact Details

Web	www.heartengland.co.uk
Email	office@heartengland.co.uk
Telephone	01926 311375
Registered office address	Current registered office address : 50 Russell Terrace, Leamington Spa, Warwickshire, CV31 1HE Proposed address : 14 Hamilton Terrace, Leamington Spa CV32 4LY

#### Accreditation Details

Date first accredited	2011 (under previous ownership)
Date of last inspection	6th July 2016 (under previous ownership)
Date of current accreditation visit	8th & 9th August 2019 (under new ownership)
Date of current report publication	21 August 2019
Date of next inspection	TBC 2020

#### Provision Type (in year of inspection)

Type of provision	<input checked="" type="checkbox"/> Single centre	<input checked="" type="checkbox"/> Year round	<input checked="" type="checkbox"/> Under 18
	<input type="checkbox"/> Multi centre	<input type="checkbox"/> Seasonal	<input type="checkbox"/> Over 18
	<input type="checkbox"/> Home tuition		

Number of teachers	0 teaching 10 hours or less per week
	8 teaching 11 – 20 hours per week
	0 teaching more than 20 hours per week

Number of support staff	2
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Types of accommodation provided	<input type="checkbox"/> Residential	<input type="checkbox"/> Student house	<input type="checkbox"/> None offered
	<input checked="" type="checkbox"/> Homestay	<input type="checkbox"/> Hotel or similar	

Locations visited during this inspection	14 Hamilton Terrace, Leamington Spa, CV32 4LY
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Other locations offering courses under accreditation	N/A
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## Statement for Publication

Heart of England Study Programmes continues to provide high quality courses for junior students within a safe environment with a distinctive family feel. It benefits greatly from its ability to attract young learners from many different countries and to give them individual attention. It has successfully maintained the improvements to some policies and procedures that were identified in previous inspections. However, some aspects of administration that require further attention have been highlighted in this report.

The school demonstrates some examples of very good practice in health & safety management, academic management and junior welfare. Teaching and learning meet the required standard but could be improved by closer monitoring of teachers and some investment in learning technology.

The school's new owners have acquired a school with sound policies, loyal staff and dedicated homestay providers. It enjoys a good reputation which generates significant repeat business. The school is well-placed to benefit from further development outside peak holiday periods.

## Summary of Assessment Sections

Corporate Responsibility	<b>Met</b>
Management and Administration	<b>Met</b>
Academic Management	<b>Met</b>
Classroom Management & Teaching Materials	<b>Met</b>
Welfare	<b>Met</b>
Junior Safeguarding	<b>Met</b>

## Points of Exceptional Quality

No	Detail
1	The school's Welfare Policy includes detailed instructions concerning the physical safety and well-being of students on and off the premises. In addition, the school has prepared a Disaster Recovery plan and Emergency Procedures document. Together these three documents encapsulate the school's commitment to risk assessment and are examples of very good practice.
2	Ten members of staff have a current first aid qualification, including the Principal and DOS whose qualifications include paediatric first aid. The school is commended for its commitment to first aid training of its staff and first aid provision for its students.
3	The school is commended for the care it takes in measuring students' progress in spoken English and implementing an objective movement policy for junior students on short courses.
4	The school is commended for its cover provision and support for teachers.
5	The school provides a Fire Risk Assessment template which homestay providers are required to complete. A copy is held on file. Providers are also required to display a plan of evacuation routes from their property. This is recognised as very good practice for which the school is commended.

## Recommendation on Accreditation

The recommendation of the inspector is to award accreditation for an initial one-year period.

**The Accreditation Body for Language Services Ltd**  
Company registration number 5824441  
ICO registration reference ZA051111

[www.ablsaccreditation.co.uk](http://www.ablsaccreditation.co.uk)

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