

### Title Details

Organisation Title	Commercial Language Training Ltd
Owner / Parent Company	Jane Weightman
Principal / Chief Executive	Jane Weightman
Company Reference number	4608631
Tier 4 Sponsor Licence number	N/A
Date provider established	Sept 1989

### Contact Details

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Registered Office Address	Sherwood House, 7 Gregory Boulevard, Nottingham NG7 6LB

### Accreditation Details

Date first accredited	November 2017
Date of current accreditation visit	6 June 2018
Date of current report publication	19 June 2018
Next Inspection	2022

#### Provision Type (in year of inspection)

Type of provision	<input checked="" type="checkbox"/> Single centre	<input checked="" type="checkbox"/> Year round	<input type="checkbox"/> Under 18
	<input type="checkbox"/> Multi centre	<input type="checkbox"/> Seasonal	<input checked="" type="checkbox"/> Over 18
	<input type="checkbox"/> Home tuition		

Number of teachers	0 teaching 10 hours or less per week
	0 teaching 11 – 20 hours per week
	1 teaching more than 20 hours per week

Number of support staff 4

Types of accommodation provided	<input type="checkbox"/> Residential	<input type="checkbox"/> Student house	<input type="checkbox"/> None offered
	<input type="checkbox"/> Homestay	<input checked="" type="checkbox"/> Hotel or similar	

Locations assessed under this inspection  
 Course premises: The New Bath Hotel & Spa, New Bath road, Matlock Bath, DE4 3PX  
 Head Office: 1.2 to 1.3 Stancliffe House, Molyneux Business Park, Whitworth Road, Darley Dale, DE4 2HJ

## Statement for Publication

Commercial Language Training has 30 years of experience of delivering high quality bespoke language training to the business community both here in the UK and abroad. CLT is a family-run business that benefits from close co-operation and ongoing communication between staff and clients. The approach of the founder and director of the business in taking a hands-on approach to the running of all aspects of the business is key. CLT has a very strong customer-focussed ethic and is committed to ensuring that its tailored courses meet the needs and expectations of their clients in each and every respect.

CLT meets its company, employment and health and safety responsibilities and has appropriate systems in place to manage student enrolments and record-keeping. It operates from suitable premises with respect to the head office and the hotel where teaching and accommodation is provided. CLT is well-managed and communication across the business is good. The standard of teaching observed on the IEOE courses was of a very good standard and provided further evidence of the commitment from CLT to provide an excellent personalised experience for clients.

CLT is a caring organisation with a strong welfare management. This is evidenced through the attention to detail in the planning and the delivery of its courses and through the personal attention given to clients at all times during their stay.

Since the initial inspection in 2017 CLT has done much in terms of developing aspects of quality assurance and articulating these policies and procedures in order to meet the ABLs standard. The relaunch of the Intensive English for Overseas Executive courses in June 2018 has demonstrated that CLT is able to offer a high-quality bespoke product to business executives.

## Summary of Assessment Sections

Organisational Requirements	<b>Met</b>
Premises & Facilities	<b>Met</b>
Management & Administration	<b>Met</b>
Academic Management	<b>Met</b>
Classroom Management & Teaching Materials	<b>Met</b>
Welfare	<b>Met</b>
Junior Welfare	<b>Met</b>

## Points of Exceptional Quality or Innovation

- CLT's system for developing the programme of study is to be commended. It involves input from the client, the director, the academic manager and the tutor. The process is thorough and ensures that the client receives a programme of study that accurately reflects their needs.
- The hotel accommodation and facilities provided for students are of a very high standard.

## Outcome of Inspection

The recommendation of the inspectors is to award accreditation for a four-year period.

**The Accreditation Body for Language Services Ltd**  
Company registration number 5824441  
ICO registration reference ZA051111